**Writer’s Workbench Analysis Programs Quick Guide**

Writer's Workbench provides 25 Analyses plus an Assessment module that guide writers as they write and revise from within Microsoft Word. Writer’s Workbench provides immediate and unbiased feedback for writers who are moderately proficient with Word. The analyses, which address increasingly more specific issues within an essay, are arranged into six categories: Content, Characteristics, Verbs, Clarity, Words, and Punctuation.

**ATTENTION---** All analyses provide more instruction and examples when the user clicks on the button on the Writer's Workbench Analysis Toolbar.

This guide was created to provide an overview of information provided by Writer's Workbench Analyses.

**ASSESSMENT SCORES**

This sophisticated module provides 22 statistics from other WWB analyses; if the statistic does not achieve an acceptable threshold, the module suggests revision strategies that will guide the writer to improve his or her composition. With administrative permissions, users, teachers, or technicians can adjust thresholds and corresponding suggestions for different grade levels or assignments.

Assessment statistics from this module can be recorded to a data file so that teachers or administrators can track students' writing improvement using Excel or a database program.

**1.1 Content – Organization and Development**

These two analyses are specifically designed for expository and argumentative/persuasive essays. They may be less appropriate for narrative or journalistic writing. These programs ignore paragraphs with fewer than 22 words.

a. **ORGANIZATION** prints the first and last sentences of each paragraph. When the user clicks on , the program provides writing suggestions for those sentences.

b. **DEVELOPMENT** identifies those paragraphs that need more development by predetermined word count. Development alerts the writer to “Check for Development” if the paragraphs do not meet the following standards.

- Introductory paragraph: 85 words (Considerably less than 120 words)
- Body paragraphs: 125 words (Considerably less than 180 words)
- Concluding paragraph: 70 words (Considerably less than 100 words)

**1.2 Content - Diversity of Content Vocabulary (FOCUS)**

**DIVERSITY OF CONTENT VOCABULARY** counts content words and, by predetermined percentages, calculates a diversity ratio.

- A diversity ratio above 59% suggests that the content of the composition does not seem to center on a subject that is adequately developed with clearly identified paragraph topics.
- A diversity ratio between 30% and 59% suggests that the composition is probably adequately focused on a subject with clearly developed paragraph topics.
- A diversity ratio below 30% suggests that the composition seems to need more specific and concrete language or perhaps indicates that the subject is too narrow.

In all cases, a list and count of content words is printed below the general explanation of the analysis; and the writer is directed to make sure that the most commonly used words (listed in the first 3 or 4 lines of the analysis) identify the subject and paragraph topics of the composition.

(By highlighting a word in the list and clicking on the Writer's Workbench Analysis Toolbar and on the Writers Workbench Document Toolbar, a writer can locate, in his or her composition, any word listed in the analysis.)
1.3 Content - Vague and Abstract Vocabulary

a. **VAGUE VOCABULARY** calculates the percentage of vague words and, if the vague ratio is greater than 3%, lists those words and the number of times they were used in the composition.

b. **ABSTRACT VOCABULARY** calculates the percentage of abstract words and, if the abstract ratio is greater than 2%, lists those words and the number of times they were used in the composition.

In both cases, a list of the words that Writer's Workbench considers vague or abstract is available by the user's clicking on the button, then, double-clicking on "Writer's Workbench Word Lists" and clicking on “List of Vague Words and Phrases” and clicking on “List of Abstract Words.”

2.1 Characteristics – Style Statistics

**STYLE STATISTICS** provides, in tabular format, information about the document’s sentences (length and types), verbs (to be, passives, nominalizations), sentence beginnings (subject openers, non-subject openers), and other information (number of words and reading level scores – Kincaid, Coleman-Liau, and Flesch).

2.2 Characteristics - Style Statistics with Support

**STYLE STATISTICS WITH SUPPORT** offers all the information provided by **STYLE STATISTICS** along with evaluation statements on the document’s scores on sentences (length, types, and beginnings) and on verb choices (“to be” verbs, passives, and nominalizations). Sentences of over 50 words are listed as are sentences that include passive verbs and sentences that include nominalizations.

3.1 Verbs – To Be

The **TO BE** analysis prints the entire document with the sentences separated by blank lines and identifies the **to be** verbs by printing them in **BOLD UPPERCASE LETTERS**. By highlighting a word or phrase in the list of sentences and clicking “Word Search” in the Analysis toolbar and, then, if necessary, clicking “FindNext” in the Document toolbar, a writer can easily locate the listed word(s) in his or her composition.

3.2 Verbs – Helping Verbs

**HELPING VERBS** prints sentences that include the following “helping verb” problems.

- **HelpingVerb**? flags “been, done, gone, seen” when a verb is not preceded by the “has, have, or had.”
- **DeleteHelpingVerb** flags “went” when it is accompanied by a helping verb.
- **am?is?are?helper**? flags “be” to alert the writer to change the verb or to use a helping verb.
- **of ? have** flags phrases in which “have” should replace the word “of.”

3.3 Verbs – Tense Shift and Modals

**TENSE SHIFT** prints all text and flags verbs that are past and future tense. The program helps indentify tense shift while providing rules for and examples of unintentional and of appropriate tense shift.

**MODALS** prints sentences that include either or both of two modal errors commonly made by ESL students. "Should studies" or "should studying," would be flagged "should [use base word] studies" or "should [use base word] studying". "Might can" would be flagged "[might be able to] might can."

4.1 Clarity – This These Those

**THIS THESE THOSE** prints sentences that includes those words, and the analysis alerts the writer that he or she should always use a noun or noun phrase following those words. Each word is replaced with its counterpart this or these or those so that the writer can verify that he or she has used a noun or noun phrase after the word.

4.2 Clarity - Self and Personal Pronouns

**SELF PRONOUNS** prints sentences that include –self pronouns with the –self pronouns flagged in **BLUE** boldface capital letters. The –self pronouns are flagged so that the writer can check to see whether the –self pronoun should be replaced with a personal pronoun.

**PERSONAL PRONOUNS** prints sentences that include first, second, and third person pronouns with those pronouns flagged in **BLUE** boldface capital letters. The first person pronouns (I, me, my, mine, we, us, our, ours) are flagged to encourage the writer to determine whether first person is appropriate for the assignment. They are appropriate if the assignment is centered on personal experiences or personal views. The second person pronouns you, your, yours) are flagged to encourage the writer to revise to
eliminate these pronouns unless the composition is made up of instructions or directions. The third person pronouns (he, him, his, she, her, hers, it, its, they, them, their, theirs) are flagged to help the reader check for their clear reference to and for their agreement with their antecedents. All these flagged pronouns, also, enable the writer to check for shifts of person in the composition.

4.3 Clarity – Singular Indefinite Pronouns

**SINGULAR INDEFINITE PRONOUNS** prints those sentences that include singular indefinite pronouns. This analysis prints the singular indefinite pronouns in **BLUE** boldface capitals. It identifies the singular indefinite pronouns (any, every, one, somebody, anybody, everybody, no one, someone, anyone, everyone, nobody, something, anything, everything, none, each, another, either, neither) to alert the writer that all verbs and pronouns that relate to these indefinite pronouns must be SINGULAR.

4.4 Clarity – Plural Pronoun Reference

**PLURAL PRONOUN REFERENCE** prints sentences that include third person plural pronouns. The **SorP?** flag precedes three plural personal pronouns (they, them, or their) so that the writer can check to see that those pronouns refer to plural nouns.

4.4 Clarity – Adjective Clauses

**ADJECTIVE CLAUSES** prints sentences that include words that may be used as relative pronouns. This analysis prints the ?symbol just before a word that may be a relative pronoun. (who, which, whose, whom, where, that). The writer is instructed to verify that the word is used as a relative pronoun (the first word in an adjective clause) and, if it is the first word in an adjective clause, that the adjective clause immediately follows the noun to which the relative pronoun refers.

4.6 Clarity – Misplaced and Dangling Modifiers

**MISPLACED AND DANGLING MODIFIERS** prints sentences that include “-ing” words that are not a part of a verb phrase. The ?adjective? symbol marks "-ing" words and phrases that are serving as nouns or as adjectives. The writer is led to position an –ing adjective word or phrase immediately before or after the noun that it modifies.

4.7 Clarity – Parallelism

**PARALLELISM** prints sentences that include one or more of four coordinate conjunctions. The ?parallel? ?BOLD words identify four words that are always coordinate conjunctions: and, or, nor, but. The writer is directed to verify that he or she has used words, phrases, or clauses with the same structure within the pair or series.

5.1 Words – Diction Alerts

**DICTION ALERTS** lists potentially problematic words and phrases that may lead to wordiness or may be clichés and lists suggestions that will help the writer edit his or her composition where necessary. The program provides supplemental information with correct usage of over 800 of the most commonly misused words and phrases in the English language. The **Pet Peeves** module, available through the Options menu, can be used to add, modify, or delete words or phrases flagged.

5.2 Words – Words to Check

**WORDS TO CHECK** lists commonly misused and troublesome words (homonyms, homophones) that appear in the composition followed by brief definitions of similarly pronounced words frequently confused with the word used by the writer. The program provides supplemental information with correct usage of over 800 of the most commonly misused words and phrases in the English language.

5.3 Words – Negative Words

**NEGATIVE WORDS** calculates the percentage of negative words used in the composition. If that percentage is over 2%, the analysis prints an alphabetically sorted list of negative words used in the document and the number of times each negative word is used. A list of negative words flagged by this analysis can be found by clicking on the MoreInfo button, then, double-clicking on “Writer’s Workbench Word Lists,” then on “List of Negative Words.” “MoreInfo” provides strategic guidance on how to limit negative words to yield a more positive composition.
5.4 Words – Split Infinitives and Article Errors

**SPLIT INFINITIVES AND ARTICLE ERRORS** flags two points of grammar: split infinitives that may need revisions and incorrect use of articles that should be corrected. “Flagging” consists of listing errors below the explanation.

a. Instruction on proper handling of each error is provided.
b. As with all analyses, the writer is instructed to edit the error in his or her document.
c. As with all analyses, the writer may highlight a word or phrase in the errors and click to locate the listed word in his or her composition.

5.5 Words - Transitions

**TRANSITIONS** lists sentences with probable transitional words, phrases, and clauses.

a. Transitional words, phrases, and clauses are important in compositions and in college entrance exams.
b. Possible transitional word types are suggested along with the benefits of their use.
c. Transitional words and phrases can be found by clicking on the button, then, double-clicking "Writer's Workbench Word Lists," then, clicking “List of Transitional Words and Phrases.”

6.1 Punctuation - Introductory Elements

**PUNCTUATION- INTRODUCTORY ELEMENTS** prints sentences that probably include an introductory element. The analysis flags, in **BOLD UPPERCASE** letters, the first word in a sentence that begins with a word that is probably an introductory word or that could mark an introductory phrase or clause.

The writer is directed to ensure that the introductory element is followed by a comma.

6.2 Punctuation - Pairs and Series

**PUNCTUATION-PAIRS AND SERIES**, like the **PARALLELISM** analysis, prints sentences that include the four words that are always coordinate conjunctions, and, or, nor, but, and flags them with **PairOrSeries**.

The top of this analysis provides instruction relevant to punctuation of pairs and series.

6.3 Punctuation – Comma, Semicolon, Colon

**PUNCTUATION – COMMA, SEMICOLON, COLON** prints sentences that include one or more commas, semicolons, or colons. Each of those points of punctuation is flagged with **Rule?** to encourage the writer to justify the punctuation or to delete it and to consider other punctuation that may be needed in the sentence. The **MoreInfo** function for this analysis provides rules for most internal punctuation.

6.4 Punctuation - Possible Fragments and Long Sentences

**PUNCTUATION – POSSIBLE FRAGMENTS AND LONG SENTENCES** lists groups of words that may be sentence fragments or that may be run-on sentences or that may not be punctuated correctly.

a. Writers should read these groups of words to determine if they are, in fact, sentences.
b. Possible punctuation errors resulting from the creation of long sentences are explained.
c. General revision suggestions are provided.

6.5 Punctuation - Unbalanced or Misplaced Punctuation and Capitalization

**UNBALANCED OR MISPLACED PUNCTUATION** looks for quotations, apostrophes, and left and right parentheses and prints the number of times each of those punctuation elements is used in the document. It directs the writer to find any unbalanced or misplaced punctuation.

It, then, provides a list of sentences that do not begin with capital letters and/or sentences in which the punctuation is positioned incorrectly with quotation marks. Each is followed by a revision suggestion.

**CAPITALIZATION** lists words that are capitalized inconsistently in the document. It looks for words that have two or more consecutive capital letters and, then, looks for and prints out other words where those words are not capitalized consistently. As in all analyses, the writer must decide whether to make revisions.

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